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HT-300 Print Head Cleaning Procedure

Valid for HT-300 and HT-500. Not valid for HT-300S and HT-500S

- 1.) Stand unit on its right side and remove bottom cover.
- **2.)** Remove top circuit board. (Not necessary on s/n's : 4500+)
- **3.)** Remove the two (2) connectors leading from the printer to the circuit board. (Note orientation)
- **4.)** Remove the two (2) metric Allen screws from the printer mounting plate and slide the entire plate and printer out.
- **5.)** Remove the paper cutter on the printer by sliding it to the left, then lifting it up and out.
- **6.)** Remove the two (2) Phillips screws holding the stainless steel cover on the printer, then pull the cover up and off.
- **7.)** Remove the print head from its spring-clip holder.
- **8.)** Using a razor blade, scrape the pins on the print head clean on both sides and between them, so that you can see light between each pin when held up to a light.
- **9.)** Reassemble in reverse order.